

TESTING 2

TELECOMMUNICATIONS

SUCCESS STORY

Client

Our Client offers a complete array of Voice and Data related services to all of Canada. This client came to us in an attempt to enhance their service assurance platform to operate with a greater degree of stability and the overall robustness of the platform.

Business Challenge

The challenge presented to TimelessMIND was to enter a project where no development was done on our side, and conduct independent assessment and testing of the clients Service Assurance platforms infrastructure in order to define a greater degree of stability and overall health of the platform and make recommendations on how to increase the platforms robustness.

Solution and Result

Although TimelessMIND was called into this project having done none of the development of the solution our testing strategy remained the same. Test cases were developed and QA strategies were devised in conjunction with the client to arrive at a strategy for testing the solution for the platforms shortfalls.

Our testing procedures were systemically applied to determine the measure required to increase system stability.

Keys to Success

The Keys to success in this particular project were our testing methodologies. Proving that without having any existing knowledge of the development of the solution, testing can be done independently to the development while still being held to the highest standards in presenting an optimal solution.

Secondly, a proven, repeatable approach to quality assurance once established, is key in providing a successful testing strategy and testing atmosphere.

Finally, the ability to tailor the Quality Assurance to the clients respective infrastructure needs goes a long way in providing the most appropriate testing solution for the clients needs.